



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Date 12th November 2019

Email:

Dear,

Tel: 0300 123 0999

www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/10/31.

You requested the following information, please also see our response below:

1. What is the size of your informatics team (FTE)?

Please see table below:

Department	FTE
HR Workforce Information & Planning	3.00
Performance & Information	7.00

a. How many (or what %) of the informatics team are dedicated to workforce/HR reporting (FTE)?

3 FTE dedicated to Workforce/HR Reporting

***By informatics, I would be referring to those within the IT team that would be analysing insights for reporting outputs - business analyst type roles. There may be a specific team dedicated to workforce or employee reporting**

2. Of the workforce/employee reporting, what is the estimated time split between standard and non-standard (custom) reporting. (examples of standard reports could include the weekly and monthly agency returns to NHS improvement and HR reporting inputs to the monthly board reports)

For the Workforce team the split between standard and non-standard reporting would be 25% / 75%.

3. Does the trust use an analytics platform or a business intelligence (BI) reporting tool to support their organisational workforce/HR reporting requirements - excluding ESR? If so, can you please answer the below:

a. Name of the platform/reporting tool used (i.e, Qlik, Tableau, Spotfire, Microsoft)

Microsoft Power BI

b. Annual cost for 18/19: £28,334.98 +VAT

c. Contract start and end date: 1st March 2019 – 28th February 2022

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust